



บริษัท น้ำตาลเกษตรผล จำกัด
KASET PHOL SUGAR LTD.

90/44-45 ชั้น 16 อาคารสาทรธานี 1 ถนนสาทรเหนือ แขวงสีลม เขตบางรัก กรุงเทพฯ 10500

90/44-45 16F., Sathorn Thani Building1, North Sathorn Rd. Bangrak, Bangkok 10500

TEL: 0-2266-7677 (AUTO) FAX: 0-2236-4732

The Privacy Notice for The Growers ,The Contracting Party

Announced on: 5th July 2023

Dear The Growers, The Contracting Party of the Company

KASET PHOL SUGAR LTD. (“We”) values your privacy. and is committed to protecting your personal information or personal information of persons related to your business (“**Personal Data**”) under the **Personal Data Protection Act B.E. 2562 (“Personal Data Protection Law”)**. Therefore, we provide this Privacy Announcement to explain our collection, use and/or disclosure. (collectively, the “**Processor**”) Personal Data.

This privacy announcement contains the following details.

1. Personal Information We Collect

We will only collect your personal information where we need it and justifications for processing personal data only. We may collect different types of personal information about you and the type of personal information we collect depends on the individual circumstances and product characteristics and/or services you request.

We may collect your personal information from a variety of sources such as:

- When you enter into a contract with us, such as a sugar cane purchase contract. Collateral Agreement collateral agreements, pledge agreements, mortgage agreements, credit applications and financial transactions, registration, signing and access to the Company's applications.
- When you chat with us. via phone with a record of postal mail, e-mail, message memo and other interaction methods.
- When you use the website or our other online channels.
- When you enter your personal information on the website or online channels of our other applications.
- When you fill out a survey to give opinions and/or complaints about sugar cane trading.
- When you participate in activities. or agricultural support items our public relations

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FACTORY: 9 MOO 9, PAKO SUB-DISTRICT, KUMPHAWAPI DISTRICT,

UDORNTHANI PROVINCE 41110 THAILAND. TEL: (042) 398480-2 FAX: (042) 398484



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- When personal information is explicitly made public. Including the disclosure of personal information via social media (social media) in that case choose to collect only the personal information that you choose to be publicly visible.

We will, in some instances, join third parties that are not affiliated with us to collect your personal information related to your online activities when you visit our website/other online channels. We may also use your personal information collected from other websites/online channels that are not ours or of its affiliates / affiliates for advertising purposes, which are concluded to match your browsing behavior on your website. However, we will keep you informed and give you the opportunity to object to such processing.

The types of personal information that we may collect will be in accordance with applicable laws which may include.

- **Personal Information:** Name, surname, gender, date of birth Marital status, father's name, mother's ID card number Vehicle registration, coordinates, address, land title document number, other numbers that appear on the document issued by the state. Taxpayer Identification Number, nationality, picture on the national ID card or driver's license, signature, electronic signature, information we receive from you from our identity verification questions (e.g., usernames, passwords, answers in case you forgot your password, PINs, etc.), pictures, photographs, or surveillance recordings (CCTV).
- **Financial Information:** Information about bank accounts, credit card number, card holder name and credit card details, cheque.
- **Contact Information:** Address, telephone number, email address and details of Social Media and applications allowed by the company.
- **Electronic Data:** IP address and encrypted cookie data, activity log, identity, Device identification number and geolocation data.
- **Sensitive Personal Data:** Religion and Ethnicity Information

During the processing of your personal data We will not collect your sensitive personal information without your consent.

Where it is necessary for you to provide us with personal data of any individual, you agree to inform such individuals that we may process their personal data. Including notifying the said person of the content of this privacy announcement. You agree and warrant that you will comply with the requirements set forth under the Personal Data Protection Laws. Including the obligation to obtain prior consent or during the processing of personal data of such individuals in accordance with the form and specified content.

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2. How do we use your Personal Data?

We will use your Personal Data only if it is necessary and we have proper reasons to Process the Personal Data. When we Process your Personal Data, we will rely on one or more of the legal bases as follows: -

- **Contractual basis:** When it is necessary for the performance of a contract to which you are a party, or in order to take steps at your request prior to entering into a contract;
- **Legal Obligation:** When it is necessary for us to Process your Personal Data in order to comply with the laws or legal obligations;
- **Legitimate interest:** When it is in our legitimate interest to Process your Personal Data for our benefit in compliance with the PDPA, as long as your fundamental rights are not overridden by our benefits; and/or
- **Consent:** When you give your consent to us to Process your Personal Data for a stated purpose.

Personal Data Protection Laws and other laws have rigorous protections for sensitive personal data. Therefore, we will not process sensitive personal data without your consent. Except where personal data protection laws allow us to do so.

The purposes for which we process your personal data are as follows. This is in accordance with the relevant laws and the legal basis on which the processing is based.

Purposes of processing personal data	Lawful Basis
Entering a contract	
<ul style="list-style-type: none">• To verify your identity• To consider applying for credit for sugar cane trading transactions, guarantees, securities, collateral, pledge, mortgage and debt management• For surveying farmland Harvesting, caring, and maintenance of sugarcane varieties and analyzed the quantity of sugar cane.• To manage payments, advance payments, other expenses and/or interest, penalties due• to verify the collateral Securities for approval of cane payments in advance with the Company	<ul style="list-style-type: none">• Contractual basis



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Purposes of processing personal data	Lawful Basis
Verification	
<ul style="list-style-type: none">• To communicate with you about our sugar cane trading acts including other related contracts• To process your request to exercise your rights over personal data in our possession.• To manage the relationship between you or your business with us.• To store and update your contact information.	<ul style="list-style-type: none">• Contractual basis• Legal Obligation• Legitimate Interest• Consent
Business Operations and Development	
<ul style="list-style-type: none">• To plan, develop, test, analyze and develop policies to support Growers extension.• To analyze your interest in the product. and/or services relating to agriculture, research and development of plant varieties or animal genetics, production of fertilizers and pesticides vaccine production and medicines for plants, including capital, labor, and equipment.• To communicate with you about marketing activities that are determined to be relevant to your needs through any means (which may include email, telephone, text messages, social media, letters or face-to-face communications).	<ul style="list-style-type: none">• Consent• Legitimate Interest
Security Risk Management	
<ul style="list-style-type: none">• To prevent crime. and manage security on our premises, for example, we may install closed circuit television cameras (CCTV) in and around our premises. which may contain images and/or your animations.• To conduct an internal audit and prepare relevant reports.• To detect, investigate, report, and seek prevention of financial crime.• To comply with the law and related regulations• To report oversight, prosecute, abuse or defend rights; and your/our legitimate interests (which may include debt repayment and/or litigation for breach of contract)	<ul style="list-style-type: none">• Legitimate Interest• Legal Obligation

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Unless otherwise provided under this Privacy Announcement. We will not process your personal data for purposes other than the purposes stated in this Privacy Announcement. If we further process your personal data that is not described in this Privacy Announcement We'll let you know and obtain your consent before such processing. Unless the Personal Data Protection Laws allow us to do so without relying on your consent. However, you have the right to give consent. or object to the processing of your personal data.

If you refuse to provide personal information to us

Where we need to collect your personal data as permitted by the Personal Data Protection Laws or terms of a contract between you and us and you do not provide personal information to us. We may not be able to meet our obligations or according to the contract that may be with you in that case. We may refuse to deliver the goods and/or services to you.

3. Disclosure of your personal information

We will disclose your personal data only if we need to and we only have legitimate grounds to process personal data. This includes the following cases:

- We are obliged to comply with the terms of the contract.
- We are legally obligated to do so (e.g., withholding tax, etc.).
- We are legally obligated to make legal reports, prosecute, exercise, or defend our rights. and legal interests.
- To have a legitimate business interest in doing so (e.g., to manage risks, for internal reporting, to analyze data, to verify identity, to enable another company to provide the services you have requested, to assess your suitability for the product and/or services, etc.)
- We ask for your consent to disclose personal information and you have given your consent.
- Any other person involved in any legal dispute arising out of it.
- Fraud prevention agencies that use personal information to ascertain and prevent fraud including financial crime and to verify your identity.
- Any person to whom we are instructed to disclose your personal data to such person from you.
- Guarantor, Pledge, Mortgagor, Collateral Owner, Father, Mother and your legal spouse stakeholders in debt collateral in your transaction with the company.

4. Retention of personal information

We will retain your personal information for as long as is necessary to fulfill the purposes outlined in this Privacy Announcement, in which case we will retain your personal information for the duration of the

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contract and another 10 years after you cease to be our customer. Unless otherwise required under legal reasons or technical. We may retain your personal information for more than 10 years if we do not need to retain it for longer than the legal limit. If, or beyond, we will destroy, delete, or render non-personally identifiable information. However, in no event shall we be able to destroy, delete, or otherwise make the information non-personally identifiable. (e.g., personal data is permanently stored in our back-up databases, for example) We will retain such personal data with appropriate measures to protect your personal information exclude such personal data from further processing activities and destroy, delete, or anonymize it as soon as we can.

5. Accuracy of your personal information

We ask for your cooperation in keeping your personal information held by us current, complete, and accurate. You can notify us of any changes to your personal information through the specified contact channels. or you can update your personal information by yourself at.

We may ask you to update your personal information from time to time to keep the personal data we use for the purposes of processing current, accurate and complete.

6. Your right to personal information and protection under personal data protection laws

You have the rights regarding your personal data as follows:

- **Right to withdraw consent:** You have the right to withdraw the consent you have given us for the processing of your personal data at any time according to the method we set. However, we may continue to process your personal data if we have a legal basis to do so.
- **Right to access personal data:** You have the right to obtain a copy or ask us to disclose the acquisition of your personal data.
- **Right to rectify personal data:** You have the right to request corrections or change your personal information that we hold. In case that information is incorrect or incomplete. Please see See Article 5. for more details on the accuracy of your personal data.
- **Right to erasure of personal data:** You have the right to request erasure, destruction, or anonymization of your personal data. Where there is no reason for us to process your personal data any longer, however, we will carefully consider any request for deletion under law.
- **Right to object to the processing of personal data:** You have the right to object to the processing of your personal data. Unless we have legitimate grounds to refuse your request.
- **The right to prohibit the processing of personal data :** You have the right to request that the processing of your personal data be suspended temporarily or permanently, for example: If you



want us to make your personal information accurate or there is a legal ground/base for processing such personal data

- **Right to send or transfer personal data:** In some cases, you have the right to obtain a copy of your personal data in electronic format or to request the transfer of such personal data to third parties.
- **The right to lodge complaints:** You have the right to lodge a complaint with the relevant government agency. which may include Personal Information Protection Committee. In case you believe that we our staff or any service provider violates or does not comply with the personal data protection laws or other announcements issued under personal data protection laws.

You may exercise your rights at any time by notifying us through the contact methods specified in Article 8. (below) without paying a fee to access your personal data or use other rights. However, we may charge a reasonable fee if your request is unfounded, redundant, or excessive. We may refuse to process your request in those situations.

Upon receipt of your request, we may contact you to complete a request form and we will continue to follow our internal processes. We may ask you for certain information to verify your identity and to assert your right to access personal data. (or to exercise other rights) This is a security measure to ensure that your personal information is not disclosed to unauthorized persons who have access to it and we may contact you for further information regarding the request to enable us to respond to your request faster.

We will endeavor to respond to your legitimate request within 30 days, or we may take more than 30 days depending on its complexity or duplicity of your request. in that case, we will inform you about the status of your request.

Complaints Management

If you wish to make a complaint about how we process your personal data, you can contact us through the means listed in Article 8. and we will endeavor to consider your request as soon as possible and this will not affect your right to file a complaint with a government agency or the Personal Data Protection Committee.



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7. Amendments to the Privacy Announcement

We have considered and keep this Privacy Notice current. Therefore, this Privacy Notice is subject to change. The last amendment Available on the date stated above of this Privacy Notice and via PDPA@ksp-sugargroup.com

8. Contact Us

If you have any questions about the protection of your personal data or want to exercise your rights. You can contact our Personal Data Protection Officer through the following channels:

Remark ;

This document is made in the Thai and English languages, Thai language shall be the governing and prevailing version only.